

Sage ACT! PRO 2011 System Requirements

Important Note: All minimum system requirements are based on a single-user environment (one computer accessing a local database). In a shared environment, Sage ACT! PRO is designed to work with up to 10 users and Sage ACT! Premium is designed to work with more than 10 users. Recommended server system requirements are for environments of more than one user. Customer registration and activation are required to use Sage ACT! Pro. Your system must meet the minimum requirements to be eligible for technical support.

Sage ACT! Pro 2011 Minimum System Requirements	
System Requirements	<ul style="list-style-type: none"> - 2 GB available hard disk space - DVD drive - SVGA (800x600) or higher resolution monitor, recommended resolution is 1024x768 Processor speed for Windows® XP - 1.0 GHz Pentium® IV processor (or equivalent) - 1 GB system memory Processor speed for Windows Vista® - 1.8 GHz Pentium IV processor (or equivalent) - 1 GB system memory Processor speed for Windows 7 <li style="padding-left: 20px;">1.8 GHz or faster 32-bit (x86) or 64-bit (x64) processor <li style="padding-left: 20px;">1 GB RAM (32-bit) or 2 GB RAM (64-bit) <li style="padding-left: 20px;">16 GB available hard disk space (32-bit) or 20 GB (64-bit) DirectX 9 graphics device with WDDM 1.0 or higher driver
Works With	<ul style="list-style-type: none"> - Microsoft® Outlook® 2003, 2007 and 2010 (SP3 recommended for Outlook 2003) - Microsoft Outlook Express 6.0 SP2¹ - Lotus Notes® 6.5, 7.0.2, and 8.0 - Eudora® 5.2 - Internet Mail SMTP/POP3 - Microsoft Office 2003, 2007 and 2010 (SP3 recommended for Office 2003 and SP2 recommended for Office 2007) - Microsoft Internet Explorer® 7.0² and 8.0 - Adobe Reader® 6.0, 7.0 - VMware® Workstation 5.x and 6.x; VMware Fusion, VMware Server 1.x, 2.x - Citrix® Software using Citrix Presentation Server® 3.0, 4.0 or 4.5 - Parallels Desktop for Macintosh® 4.0, and Parallels Workstation 2.2 for Windows - Sun Virtual Box 2.x

Devices that Sync with Sage ACT! Pro 2011 Minimum System Requirements
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Sage ACT! Pro 2011 Operating System Compatibility Matrix	
Client	<ul style="list-style-type: none"> Windows® XP SP2³ (32-bit only) Windows Server® 2003 SP2

¹ Outlook Express is available on Windows XP and Windows Server 2003.

² On 64-bit versions of Windows, Internet Explorer (32-bit) is recommended.

³ Windows XP Professional limits the number of concurrent network connections to 10 (Home Edition limits concurrent connections to 5).

	(32-bit and 64-bit) Windows Vista® ⁴ SP1 (32-bit and 64-bit) Windows Server 2008 ⁵ SP1 (32-bit and 64-bit) Windows 7 (32-bit and 64-bit)	
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⁴ Windows Vista limits the number of concurrent network connections to 10 (Home Basic and Home Premium Editions limit concurrent connections to 5).

⁵ "Core Server Installation" of Windows Server 2008 is not supported.

Sage ACT! Premium 2011 System Requirements

(Includes access via Windows® and the Web)

Important Note: All minimum system requirements are based on a single-user environment (one computer accessing a local database). In a shared environment, Sage ACT! is designed to work with up to 10 users and Sage ACT! Premium is designed to work with more than 10 users. Recommended server system requirements are for environments of more than one user. Customer registration and activation are required to use Sage ACT!. Your system must meet the minimum requirements to be eligible for technical support.

Sage ACT! Premium 2011 Minimum System Requirements	
System Requirements	<ul style="list-style-type: none"> - 2 GB available hard disk space - DVD drive - SVGA (800x600) or higher resolution monitor, recommended resolution is 1024x768 - DPI 96 Processor speed for Windows® XP - 1.0 GHz Pentium® IV processor (or equivalent) - 1 GB system memory Processor speed for Windows Vista® - 1.8 GHz Pentium IV processor (or equivalent) - 1 GB system memory Processor speed for Windows 7 <li style="padding-left: 20px;">1.8 GHz or faster 32-bit (x86) or 64-bit (x64) processor <li style="padding-left: 20px;">1 GB RAM (32-bit) or 2 GB RAM (64-bit) <li style="padding-left: 20px;">16 GB available hard disk space (32-bit) or 20 GB (64-bit) DirectX 9 graphics device with WDDM 1.0 or higher driver
Works With	<ul style="list-style-type: none"> - Microsoft® Outlook® 2003, 2007 and 2010 (SP3 recommended for Outlook 2003) - Microsoft Outlook Express 6.0 SP2⁶ - Lotus Notes® 6.5, 7.0.2, and 8.0 - Eudora® 5.2 - Internet Mail SMTP/POP3 - Microsoft Office 2003, 2007 and 2010 (SP3 recommended for Office 2003 and SP2 recommended for Office 2007) - Microsoft Internet Explorer® 7.0⁷ and 8.0 - Adobe Reader® 6.0, 7.0 - VMware® Workstation 5.x and 6.x; VMware Fusion, VMware Server 1.x, 2.x - Citrix® Software using Citrix Presentation Server® 3.0, 4.0 or 4.5 - Parallels Desktop for Macintosh® 4.0, and Parallels Workstation 2.2 for Windows - Sun Virtual Box 2.x

Sage ACT! Premium 2011 Scalability Recommendations ⁸				
Users	Processor	Memory	ACT! Version	SQL Server

⁶ Outlook Express is available on Windows XP and Windows Server 2003.

⁷ On 64-bit versions of Windows, Internet Explorer (32-bit) is recommended.

⁸ Recommendations are based on in-house performance and scalability tests wherein, using simulated user loads, product performance was within 20% or 2 seconds (whichever was longer) of single-user product performance. Databases used in the tests averaged 1000 contacts per user. Individual customer performance may vary based on actual database size, hardware variations, network traffic, and product usage.

1-10	1.8 GHz Pentium IV (or equivalent)	1 GB	- Sage ACT! Premium 2011	Express Edition
11-30	2.0 GHz Pentium IV	1 GB	- Sage ACT! Premium 2011	Express Edition
31-50	3.2 GHz Pentium IV	3 GB	- Sage ACT! Premium 2011 (with SQL Server® 2008)	Standard Edition

Devices that Sync with Sage ACT! Premium 2011 Minimum System Requirements

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Sage ACT! Premium 2011 Operating System Compatibility Matrix

Client	Windows® XP SP2 ⁹ (32-bit only) Windows Server® 2003 SP2 (32-bit and 64-bit) Windows Vista® ¹⁰ SP1 (32-bit and 64-bit) Windows Server 2008 ¹¹ SP1 (32-bit and 64-bit) Windows 7 (32-bit and 64-bit)	
Database Server Requirements: Microsoft SQL Server® 2008 Express (32-bit) ¹²	Windows XP SP1 and 2	
	Windows Server 2003 SP2 (64-bit only)	
	Windows Vista SP1	
	Windows Server 2008 (32-bit and 64-bit)	
Database Server: Microsoft SQL Server 2008 Express (64-bit)	Windows Server 2003 SP2 (64-bit only)	- Windows Installer Service 4.5 .NET 3.5 Service Pack 1 - Requires manual set up of the ACT! database instance
	Windows Vista SP1	- Windows Installer Service 4.5 .NET 3.5 Service Pack 1 - Requires manual set up of the ACT! database instance
	Windows Server 2008 SP1 (32-bit and 64-bit)	- Windows Installer Service 4.5 .NET 3.5 Service Pack 1 - Requires manual set up of the ACT! database instance

⁹ Windows XP Professional limits the number of concurrent network connections to 10 (Home Edition limits concurrent connections to 5).

¹⁰ Windows Vista limits the number of concurrent network connections to 10 (Home Basic and Home Premium Editions limit concurrent connections to 5).

¹¹ "Core Server Installation" of Windows Server 2008 is not supported.

¹² 64-bit Microsoft SQL Server 2005 is available for purchase separately from Microsoft.

Database Server: Microsoft SQL Server 2008 Standard (32-bit)	Windows Server 2003 SP2	<ul style="list-style-type: none"> - Small Business Sever R2 Standard - Small Business Server R2 Premium - Standard - Data Center - 64-bit Standard - 64-bit Data Center - 64-bit Enterprise - Windows Installer Service 4.5 .NET 3.5 Service Pack 1
	Windows Server 2008 SP1	<ul style="list-style-type: none"> - Standard (with and without Hyper-V) - Web - Data Center - Data Center without Hyper-V - Enterprise - Enterprise without Hyper-V - X64 Standard - X64 Standard without Hyper-V - X64 Data Center - X64 Data Center without Hyper-V - X64 Enterprise - X64 Enterprise without Hyper-V - Windows Installer Service 4.5 .NET 3.5 Service Pack 1 - Small Business Server
Database Server: Microsoft SQL Server 2008 Standard (64-bit)	Windows Server 2003 SP2 (64-bit only)	<ul style="list-style-type: none"> - Standard - Data Center - Enterprise - Windows Installer Service 4.5 .NET 3.5 - Service Pack 1 - Requires manual set up of the ACT! database instance
	Windows Server 2008 (64 –bit only)	<ul style="list-style-type: none"> - Standard - Standard without Hyper –V - Data Center - Data Center without Hyper-V - Enterprise - Enterprise without Hyper-V - Windows Installer Service 4.5 .NET 3.5 Service Pack 1 - Requires manual set up of the ACT! database instance
Internet Sync Service Requirements	Windows XP SP2 (32-bit only)	<ul style="list-style-type: none"> - Professional - IIS 5.1 - ASP.NET
	Windows Server 2003 SP2 (32-bit and 64-bit)	<ul style="list-style-type: none"> - Web Edition - Standard Edition - Enterprise Edition - Small Business Server - IIS 6.0¹³ - ASP.NET¹⁴
	Windows Vista SP1 (32-bit and 64-bit)	<ul style="list-style-type: none"> - Business - Enterprise - Ultimate

¹³ 64-bit Windows must have IIS configured for 32-bit emulation.

¹⁴ 64-bit Windows Server 2003 must have ASP.NET configured to 32-bit mode.

		- IIS 7.0 ¹⁵ - ASP.NET
	Windows Server 2008 SP1 (32-bit and 64-bit)	- Web Edition - Standard Edition - Enterprise Edition - IIS 7.0 ¹⁶ - ASP.NET - Small Business Server

Sage ACT! Premium (Web) 2011 Minimum System Requirements	
System Requirements	<ul style="list-style-type: none"> - Network Interface Card - 2 GB available hard disk space - DVD drive - SVGA (800x600) or higher resolution monitor. Recommended is 1024x768 - Internet Explorer® 6.0,7.0 or 8.0 Processor speed for Windows® XP - 1.0 GHz Pentium® IV processor (or equivalent) - 1 GB system memory Processor speed for Windows Vista® - 1.8 GHz Pentium IV processor (or equivalent) - 1 GB system memory Processor speed for Windows 7 1.8 GHz or faster 32-bit (x86) or 64-bit (x64) processor 1 GB RAM (32-bit) or 2 GB RAM (64-bit) 16 GB available hard disk space (32-bit) or 20 GB (64-bit) DirectX 9 graphics device with WDDM 1.0 or higher driver
Works With	<ul style="list-style-type: none"> - - Internet Explorer® 7.0¹⁷ - Internet Explorer 8.0 - Firefox® 3.5 and 3.6 - Microsoft® Outlook® 2003/2007¹⁸, 2010 - Microsoft Word XP, 2003, 2007 and 2010 (SP3 recommended for Office XP and 2003 and SP2 recommended for Office 2007)

Sage ACT Premium (Web) 2011 Scalability Recommendations ¹⁹					
Users	Servers	Processor	Memory	ACT! Version	SQL Server
1-10	1	1.8 GHz Pentium IV (or equivalent)	1 GB	- Sage ACT! Premium 2011	Express Edition
11-30	1	2.8 GHz Pentium IV	1 GB	- Sage ACT! Premium 2011	Express Edition
31-50	1	3.2 GHz Pentium IV	3 GB	- Sage ACT! Premium 2011 (with SQL Server® 2008)	Standard Edition

¹⁵ 64-bit Windows must have IIS configured for 32-bit emulation.

¹⁶ 64-bit Windows must have IIS configured for 32-bit emulation.

¹⁷ On 64-bit versions of Windows, Internet Explorer (32-bit) is recommended.

¹⁸ SP3 recommended for both Outlook 2002 and 2003.

¹⁹ Recommendations are based on in-house performance and scalability tests wherein, using simulated user loads, product performance was within 20% or 2 seconds (whichever was longer) of single-user product performance. Databases used in the tests averaged 1000 contacts per user. Individual customer performance may vary based on actual database size, hardware variations, network traffic, and product usage.

Sage ACT! Premium (Web) 2011 Operating System Compatibility Matrix		
Web Server	Windows® XP SP2 ²⁰ (32-bit only)	- Professional - IIS 7 - ASP.NET 3.5
	Windows Server® 2003 SP2 (32-bit and 64-bit)	- Web Edition - Standard Edition - Enterprise Edition - Small Business Server - IIS 6.0 ²¹ - ASP.NET ²²
	Windows Vista® ²³ SP1 (32-bit and 64-bit)	- Business - Enterprise - Ultimate - IIS 7.0 ²⁴ - ASP.NET
	Windows Server 2008 ²⁵ SP1 (32-bit and 64-bit)	- Web Edition - Standard Edition - Enterprise Edition - IIS 7.0 ²⁶ - ASP.NET
	Database Server Microsoft SQL Server® 2008 Express SP2	Windows XP SP2 (32-bit only)
	Windows Server 2003 SP2 (32-bit and 64-bit)	- Web Edition - Standard Edition - Enterprise Edition - Small Business Server
	Windows Vista SP1 (32-bit and 64-bit)	- Home Basic - Home Premium - Business - Enterprise - Ultimate
	Windows Server 2008 SP1 (32-bit and 64-bit)	- Web Edition - Standard Edition - Enterprise Edition - Small Business Server
Database Server Requirements: Microsoft SQL Server 2008 SP2 (64-bit)²⁷	Windows XP SP2	
	Windows Server 2003 SP2 (64-bit only)	- Standard Edition - Enterprise Edition - Requires manual installation of SQL Server 2005 and Service Pack 3 - Requires manual set up of the ACT! database instance

²⁰ Windows XP Professional limits the number of concurrent network connections to 10 (Home Edition limits concurrent connections to 5).

²¹ 64-bit Windows must have IIS configured for 32-bit emulation.

²² 64-bit Windows Server 2003 must have ASP.NET configured to 32-bit mode.

²³ Windows Vista limits the number of concurrent network connections to 10 (Home Basic and Home Premium Editions limit concurrent connections to 5).

²⁴ 64-bit Windows must have IIS configured for 32-bit emulation.

²⁵ "Core Server Installation" of Windows Server 2008 is not supported.

²⁶ 64-bit Windows must have IIS configured for 32-bit emulation.

²⁷ 64-bit Microsoft SQL Server 2005 is available for purchase separately from Microsoft.

	Windows Vista SP1 (64-bit only)	<ul style="list-style-type: none"> - Home Basic - Home Premium - Business - Enterprise - Ultimate - Requires manual installation of SQL Server 2005 and Service Pack 3 - Requires manual set up of the ACT! database instance
	Windows Server 2008 SP1 (64-bit only)	<ul style="list-style-type: none"> - Web Edition - Standard Edition - Enterprise Edition - Requires manual installation of SQL Server 2005 and Service Pack 3 - Requires manual set up of the ACT! database instance
Network Sync Service Requirements	Windows XP SP2 ²⁸ (32-bit only)	<ul style="list-style-type: none"> - Home - Professional - Media Center 2004 - Media Center 2005
	Windows Server 2003 SP2 (32-bit and 64-bit)	<ul style="list-style-type: none"> - Web Edition - Standard Edition - Enterprise Edition - Small Business Server
	Windows Vista ²⁹ SP1 (32-bit and 64-bit)	<ul style="list-style-type: none"> - Home Basic - Home Premium - Business - Enterprise - Ultimate
	Windows Server 2008 SP1 (32-bit and 64-bit)	<ul style="list-style-type: none"> - Web Edition - Standard Edition - Enterprise Edition - Small Business Server
Internet Sync Service Requirements	Windows XP SP2 (32-bit only)	<ul style="list-style-type: none"> - Professional - IIS 5.1 - ASP.NET
	Windows Vista SP1 (32-bit and 64-bit)	<ul style="list-style-type: none"> - Web Edition - Standard Edition - Enterprise Edition - Small Business Server - IIS 6.0³⁰ - ASP.NET³¹
	Windows Server 2003 SP2 (32-bit and 64-bit)	<ul style="list-style-type: none"> - Business - Enterprise - Ultimate - IIS 7.0³² - ASP.NET

²⁸ Windows XP Professional limits the number of concurrent network connections to 10 (Home Edition limits concurrent connections to 5).

²⁹ Windows Vista limits the number of concurrent network connections to 10 (Home Basic and Home Premium Editions limit concurrent connections to 5).

³⁰ 64-bit Windows must have IIS configured for 32-bit emulation.

³¹ 64-bit Windows Server 2003 must have ASP.NET configured to 32-bit mode.

³² 64-bit Windows must have IIS configured for 32-bit emulation.

	Windows Server 2008 SP1 (32-bit and 64-bit)	- Web Edition - Standard Edition - Enterprise Edition - IIS 7.0 ³³ - ASP.NET
Web Browser	Internet Explorer® 7.0 ³⁴ Internet Explorer 8.0	Windows XP SP2 ³⁵ - Home - Professional - Media Center 2004 - Media Center 2005
		Windows Server 2003 SP2 ³⁶ - Web Edition - Standard Edition - Enterprise Edition
		Windows Vista ³⁷ - Home Basic - Home Premium - Business - Enterprise - Ultimate
		Windows Server 2008 ³⁸ - Web Edition - Standard Edition - Enterprise Edition
	Firefox® 3.5 and 3.6	
Outlook Integration	- Microsoft .NET Framework 3.5 - Microsoft® Outlook® 2003, 2007 ³⁹ and 2010	

³³ 64-bit Windows must have IIS configured for 32-bit emulation.

³⁴ On 64-bit versions of Windows, Internet Explorer (32-bit) is recommended.

³⁵ 32-bit Windows XP is supported.

³⁶ 32-bit and 64-bit Windows Server 2003 versions are supported.

³⁷ 32-bit and 64-bit Windows Vista versions are supported.

³⁸ 32-bit and 64-bit Windows Server 2008 versions are supported.

³⁹ SP3 recommended for both Outlook 2002 and 2003.